- missing documents;
- unclear photocopies of documents;
- documents not accompanied by a certified English or French translation;
- verification of information and documents provided;
- a medical condition that may require additional tests or consultations;
- a criminal or security problem;
- family situations such as impending divorce, or custody or maintenance issues;
- completion of legal adoption;
- consultation is required with other offices in Canada and abroad;
- inquiring about the status of your application before the standard processing time has elapsed; or
- insufficient proof of settlement funds

· insufficient proof of English and/or French language ability